

Yale Connect Plus Wi-Fi Bridge Redemption Offer- Terms and Conditions

1. Persons who:
 - (a) are residents in Australia and aged 18 or over;
 - (b) make an Eligible Purchase of a new* Yale Unity Security Screen Door Lock in Silver (YUR/SSDL/1/SIL) or Matt Black (YUR/SSDL/1/MBK) ("**Promotion Product**") from an Eligible Reseller during the period 4 April 2024 to 18 April 2024 (both days inclusive); and
 - (c) submit an eligible Claim in relation to that purchase in accordance with these terms and conditions, will, after verification of the Claim by ASSA ABLOY, be issued with one free Yale Connect Plus Wi-Fi Bridge.

**Purchases of second hand or refurbished products are not eligible.*

2. A list of **Eligible Resellers** is available here: [Where to buy | Yale \(yalehome.com\)](#).
3. An **Eligible Purchase** is a purchase of a Promotion Product from an Eligible Reseller:
 - (a) either in-store or via the Eligible Reseller's company's website, which for the avoidance of doubt do not include third party websites such as Amazon marketplace, Facebook marketplace or eBay; and
 - (b) where the purchase is NOT made using an ASSA ABLOY staff discount, or made in the name of or on behalf of companies that are ASSA ABLOY account customers – such purchases being ineligible.
4. An eligible "**Claim**" is a claim that:
 - (a) is submitted via the [URL](#) ("**Claim webpage**"), within 30 days of purchase of the Promotion Product the subject of the Claim (with the purchase date counting as day 1);
 - (b) includes accurate and complete details for all of the mandatory Claim fields (including full name, postal address and other contact details);
 - (c) includes an uploaded copy of the receipt or other valid proof of purchase relating to the Promotion Product, in accordance with the instructions provided on the Claim webpage. Any receipt or proof of purchase uploaded must contain sufficient information and be sufficiently legible for ASSA ABLOY to be able to confirm all relevant requirements relating to eligibility under these terms and conditions; and
 - (d) is the only Claim submitted in relation to the specific Promotion Product that has been purchased (i.e. only one claim is permitted per relevant purchased Promotion Product).
5. An email will be sent to confirm receipt of a Claim once lodged. If an email acknowledgement has not been received, it is the claimant's responsibility to contact ASSA ABLOY by email at info.au@assaabloy.com.au or phone 1300 LOCKUP to follow-up.
6. Once all required details are received and confirmed to validate a Claim, the Yale Connect Plus Bridge will be issued within 60 days by registered post to the postal address provided with the Claim.
7. All Claims are subject to verification by ASSA ABLOY. By submitting a claim, claimants agree that the information they submit can be shared with such third parties as ASSA ABLOY, acting reasonably, deems necessary for verification of the Claim.
8. Any misrepresentation or fraudulent information submitted by a claimant will disqualify any Claim they submit.

9. If ASSA ABLOY is unable to verify the authenticity of the receipt or other proof of purchase supplied during the Claim process, the claimant shall, if requested by ASSA ABLOY, provide the original receipt by post addressed to: ASSA ABLOY, ATT: Katerina Schnaars 235 Huntingdale Rd. Oakleigh VIC 3166
10. If a Claim is deemed to have missing information, the claimant will be notified via email and offered the opportunity to provide the required information to validate their Claim within seven (7) days of the email being sent. If no response is received within 7 days of the email being sent, then the Claim shall be deemed invalid.
11. To check the status of a Claim, claimants may email info.au@assaabloy.com
12. If a claimant returns a Promotion Product after making a Claim, then the relevant Eligible Reseller will notify ASSA ABLOY and any Claim relating to that product shall be deemed rejected (in which case any Yale Connect Plus Wi-Fi Bridge already issued in relation to that Claim must be returned to ASSA ABLOY Australia Pty Ltd at [235 Huntingdale Road, OAKLEIGH Victoria 3166](#)).
13. Note that the Yale Connect Plus Wi-Fi Bridge that can be obtained via a relevant Claim under these terms and conditions is the device only. Successful claimants will receive that device but will need to themselves obtain and pay for relevant wifi and smart devices they wish to connect to the Bridge device.
14. ASSA ABLOY collects personal information from claimants via their Claims in order to conduct the promotion and may, for this purpose, disclose such information to third parties. Additionally, if the claimant marks the applicable box, ASSA ABLOY may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update or correct information to ASSA ABLOY. All Claims become the property of ASSA ABLOY. These terms and conditions are deemed to incorporate ASSA ABLOY's privacy policy and by submitting a Claim the claimant accepts the terms and conditions of that policy in respect of the Claim information provided.